



CPAO/IT&Tech/Life Certificate/2 (Vol-V)/2020-21 /4\

28.09.2020

**OFFICE MEMORANDUM**


**Sub: - Extension of period for submission of Life Certificate from October 2020 till December 2020.**

Your kind attention towards the guidelines mentioned in the Para 15.1 of the "Scheme for Payment of Pension to Central Government Civil Pensioners by Authorized Banks", wherein it is mentioned that the Life Certificate is to be submitted by the pensioners once a year in the month of November.

2. The pensioners above the age of 80 years have been allowed to submit the life certificate from 1<sup>st</sup> October onwards every year instead of 1<sup>st</sup> November vide Department of Pension and Pensioners' Welfare OM No. 1/20/2018-P&PW(E) dated 18.07.2019 (copy enclosed).
3. In view of the current COVID-19 pandemic and keeping in view of the vulnerability of elderly population to the Corona virus, and the OM No.18/1/2020-P&PW (C)-6681 dated-11.09.2020 (copy enclosed) issued by Deptt. of Pensions & Pensioners Welfare, the provision laid down in the para 15.1 of the "Scheme for Payment of Pension to Central Government Civil Pensioners by Authorized Banks", for submission of life certificate has been relaxed.
4. Now, the pensioners may submit their Life Certificate from 01<sup>st</sup> November, 2020 till 31<sup>st</sup> December, 2020 and the pensioners in the age group of 80 years and above may submit their Life Certificate from 1<sup>st</sup> October 2020 to 31<sup>st</sup> December, 2020. During this extended period the pension will be continued to be paid by the Pension Disbursing Authority (PDA) uninterrupted.
5. All the Heads of CPPCs are requested to accept the requisite certificates from pensioner's from 1<sup>st</sup> November, 2020 to 31<sup>st</sup> December, 2020 and for pensioners of 80 years and above from 1<sup>st</sup> October 2020 to 31<sup>st</sup> December, 2020 and ensure that the pension will continue to be paid by the Pension Disbursing Authority (PDA) during this extended period.

This issues with the approval of Additional Controller General of Accounts (A&FR).

Encl: - As above

  
(Md. Shahid Kamal Ansari)  
(Dy. Controller of Accounts)

To,

- 1) Heads of CPPCs of All Authorized Banks (as per list)
- 2) Heads of Government Business Divisions of All Authorized Banks (as per list)

Copy for information to:

1. Sr.PPS to CGA, O/o the CGA, Mahalekha Niyantak Bhawan, E-Block, General Pool Office (GPO) Complex, INA, New Delhi.
2. Sr.PS to Addl. CGA, Mahalekha Niyantak Bhawan, E-Block, General Pool Office (GPO) Complex, INA, New Delhi.
3. PS to JS (Pension), DP&PW, Lok Nayak Bhawan, Khan Market, New Delhi – 110003.
4. PS to CC (P), CPAO, New Delhi

**No.18/1/2020-P&PW(C)-6681**  
Government of India  
Ministry of Personnel, Public Grievances & Pension  
Department of Pension & Pensioners' Welfare  
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8<sup>th</sup> Floor, Janpath Bhavan,  
Janpath, New Delhi,  
Dated: 11<sup>th</sup> September, 2020

**OFFICE MEMORANDUM**

**Subject: - Extension of period for submission of Life Certificate from October 2020 till December 2020.**

Every Central Government pensioner has to submit life certificate in the month of November for further continuation of his/her pension. It has been observed that a large number of Central Government pensioners physically visit bank branches for this purpose.

2. Earlier, as a measure to enable additional dedicated time to very senior pensioners, this department, vide its OM No. 1/20/2018-P&PW(E), dated 18.07.2019, allowed the pensioners in the age group of 80 years and above, to submit Life Certificate from 1<sup>st</sup> October onward instead of 1<sup>st</sup> November, every year.

3. In view of the ongoing Covid-19 pandemic and keeping in view of the vulnerability of elderly population to Corona Virus, it has now been decided to extend the existing timeline for submission of Life Certificate. This year, all Central Government pensioners may submit Life Certificate from 1<sup>st</sup> November, 2020 onward, till 31<sup>st</sup> December 2020. However, the pensioners in the age group of 80 years and above, can submit Life Certificate from 1<sup>st</sup> October, 2020 onwards, to 31<sup>st</sup> December, 2020. During this extended period, the pension will be continued to be paid by the Pension Disbursing Authorities (PDAs) uninterrupted.

4. Further, in the line of RBI notification no. RBI/2019-20/138, dated January 9, 2020, which permits Video based Customer Identification Process (V-CIP) as a consent based alternate method of establishing the customer's identity, PDAs may also explore the said methodology for obtaining a Life Certificate from the pensioner, to the extent permitted by RBI guidelines, in order to avoid rush at the branches.

5. The above measures are expected to avoid rush at branches and maintain social distancing, while obtaining Life Certificates from the elderly this year. PDAs shall also ensure proper arrangements and social distancing measures at the branches and prevent overcrowding.

6. All Pension Disbursing Authorities are requested to take note of this OM for compliance and give wide publicity to the same amongst the pensioners.

This issues with the approval of the competent authority.

*Rajesh Kumar*

(Rajesh Kumar)

Under Secretary to the Government of India

To,

1. CMDs of all Pension Disbursing Banks
2. Controller General of Accounts, Mahalekha Niyantarak Bhawan, Ministry of Finance, GPO Complex, Block E, INA Colony, New Delhi, Delhi 110023

3. Central Pension Accounts Office (CPAO), Ministry of Finance, Department of Expenditure, Trikot-II, Bhikaji Cama Place, New Delhi
4. CPPCs, All Pension Disbursing Banks
5. Chairman, Railway Board, Ministry of Railways, Rail Bhawan, New Delhi
6. Secretary, Ministry of Defence, South Block, New Delhi.
7. Secretary, Department of Ex-Servicemen Welfare, South Block, New Delhi.
8. Secretary, Department of Financial Services, Jeevan Deep Building, Sansad Marg, New Delhi.
9. Secretary, Department of Telecommunications, Sanchar Bhavan, New Delhi.
10. Secretary, Department of Posts, Dak Bhavan, New Delhi
11. All Chief Secretaries of States.
12. Secretary, Ministry of External Affairs, South Block, New Delhi
13. NIC:-for posting on website of this Department.

No. 1/20/2018-P&PW (E)  
Government of India  
Ministry of Personnel, Public Grievances & Pensions  
Department of Pension & Pensioners' Welfare

3<sup>rd</sup> Floor, Lok Nayak Bhavan,  
Khan Market, New Delhi-110003  
Dated: 18.7.2019

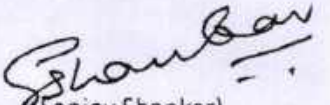
**OFFICE MEMORANDUM**

Subject:- Submission of Life Certificate.

It has been the experience of this Department that the Senior Pensioners i.e. the pensioners 80 years and above are facing a lot of difficulties standing in queues while giving the Life Certificates in November. It has been under the consideration of the Government to provide some relief to such pensioners.

2. It has therefore, been decided by the Government, that Senior Pensioners aged 80 years and above be allowed to give their Life Certificate w.e.f 1<sup>st</sup> October every year instead of November which would be valid till 30<sup>th</sup> November of the subsequent year.
3. The remaining pensioners below the age of 80 years may continue to give their Life Certificate in November as per existing provisions of CPAO Scheme booklet.

This has the approval of competent authority.

  
(Sanjoy Shankar)

Under Secretary to Govt. of India

To

1. Shri Nitesh Kumar Mishra, Chief Controller of Pension, Ministry of Finance Department of Expenditure, Bhikaji Cama Place, Rama Krishna Puram, New Delhi.
2. Shri Adnan Ahmed, DDG(Postal Operations ), Dak Bhawan, Patel Chowk, New Delhi.
3. All Pension Disbursing Banks.

Copy for information to

- i. Chairman, Railway Board, Ministry of Railways, Rail Bhawan, New Delhi.
- ii. Secretary, Ministry of Defence.
- iii. Secretary, Department of Ex-Servicemen.
- iv. Secretary, Department of Financial Services.
- v. Secretary, Department of Telecommunication.
- vi. All Chief Secretaries of States.
- vii. O/o CGA.
- viii. Jt. CGDA.